



General Code of Conduct

All Members, guests, staff, and Board Members are expected to conduct themselves in a manner that:

1. creates an environment that is reflective of personal integrity and respect as exemplified in the Rules of Golf
2. show the utmost respect and dignity to fellow members, staff, and guests.
3. acknowledges Ken Wo as a family-friendly environment and, therefore, refrains from using obscenities and loud boisterous behaviour inappropriate to social situations.
4. adheres to the dress code and observes proper golf etiquette as well as the Rules of Golf as per Golf Canada
5. observes proper etiquette on and off the course and adheres to all club rules, which include, but are not limited to:
 - a) adhering to sign in procedures in the Golf Shop.
 - b) safe operation of power carts and in designated areas only.
 - c) adhering to pull cart policies.
 - d) not knowingly cheating or throwing clubs.
 - e) not intentionally damaging the course or its property.
 - f) observing all signage on the golf course.
 - g) use and proper care of putting greens.
 - h) pride in the physical appearance of the Ken Wo, which includes fixing divots, raking bunkers and repairing ball marks on green.
6. refrains from any illegal use or association with drugs and excessive abuse of alcohol.
7. understands the Director of Golf is responsible for instructing the staff in the performance of their duties.
8. demonstrates an understanding that members and guests have no authority to instruct staff in job performance and duties.
9. understands that complaints regarding staff conduct are to be submitted in writing to the Director of Golf or the Club President
10. understands that the membership may make suggestions to the Director of Golf regarding the operation of the club.
11. does not denigrate, talk down to, scream at staff members, members and/or guests and does not create unnecessary strife and divisiveness.
12. is vigilant in reporting real or perceived safety hazards to staff and/or the Director of Golf.
13. does not engage in any form of harassment or discrimination.